

Set	Items	Description
S1	3805472	SCHEDUL? OR APPOINTMENT? OR BOOKING?
S2	5806036	ONLINE OR ON()LINE OR INTERNET OR PORTAL? ?
S3	12800414	NETWORK? OR COMPUTERI? OR WEB? OR SITE? ? OR WWW
S4	10977926	ACCESS? OR DISPLAY? OR VIEW? OR SELECT? OR CHOOS? OR BROWS?
S5	16662280	CLIENT? OR CUSTOMER? ? OR CONSUMER? ? OR USER? ? OR PEOPLE OR PERSON? ? OR SUBSCRIBER? ? OR MEMBER?
S6	157530	S4(1N) (DIRECT?? OR UNRESTRICT?)
S7	64640	S1(5N)S2
S8	98720	S1(4N)S3
S9	152785	S7 OR S8
S10	36610	S5(7N)S6
S11	137	S9(S)S10
S12	64	S11 NOT PY>1999
S13	40	RD (unique items)

? show file

File 9:Business & Industry(R) Jul/1994-2005/Jan 20  
(c) 2005 The Gale Group

File 15:ABI/Inform(R) 1971-2005/Jan 20  
(c) 2005 ProQuest Info&Learning

File 16:Gale Group PROMT(R) 1990-2005/Jan 20  
(c) 2005 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2005/Jan 20  
(c)2005 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2005/Jan 21  
(c) 2005 The Gale Group

File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jan 20  
(c) 2005 The Gale Group

File 636:Gale Group Newsletter DB(TM) 1987-2005/Jan 20  
(c) 2005 The Gale Group

USPAT & USPGPUB

(calendar or schedule or appointment) and (business or corporation or (service adj provider) or (car adj service)) and (internet or web or website or network) and (standby or stand-by or backup or back-up or cancel or cancellation or cancelation or cancelled or canceled or (wait adj list) or (waiting adj list) or que) and (customer or client or clientele or (service adj receiver))

(calendar or schedule or appointment) and (business or corporation or (service adj provider) or (car adj service)) and (internet or web or website or network) and (standby or stand-by or backup or back-up or cancel or cancellation or cancelation or cancelled or canceled or (wait adj list) or (waiting adj list) or que) and (customer or client or clientele or (service adj receiver)) and (unrestricted adj4 access)

(calendar or schedule or appointment) and (business or corporation or (service adj provider) or (car adj service) or (airline adj reservation)) and (internet or web or website or network) and (standby or stand-by or backup or back-up or cancel or cancellation or cancelation or cancelled or canceled or (wait adj list) or (waiting adj list) or que) and (customer or client or clientele or (service adj receiver)) and (unrestricted adj4 access)

("2001/0051892").URPN.

("2004/0199412").URPN.

("6101480"|"6085166"|"6064977"|"6018343").PN.

20010005831 or 20010027481 or 20010011225 or 20020059082

EPO

(calendar or schedule) and (airline or car or reservation) and (unrestricted or open or direct)

JPO

(calendar or schedule) and (airline or car or reservation) and (unrestricted or open or direct)

DERWENT

(calendar or schedule) and (airline or car or reservation) and (unrestricted or open or direct)

((calendar or appointment or schedule) and (internet) and ((service adj5 provider) or business or corporation)  
and (customer or client or clientele) and ((waiting adj list ) or standby or backup)) AND PDN(<12/8/2003)

((appointment) and (internet) and (service adj5 provider)) AND PDN(<12/8/2003)

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Multiple databases searched:

- ABI/INFORM Dateline
- ABI/INFORM Global
- ABI/INFORM Trade & Industry
- Accounting & Tax
- Accounting & Tax Periodicals
- AMA Titles
- AMA Titles: Abstracts & Indexing
- Banking Information Source
- Business Dateline
- Career and Technical Education
- Health & Medical Complete
- Hoover's Company Records
- Pharmaceutical News Index
- ProQuest Asian Business
- ProQuest Computing
- ProQuest Dissertations & Theses
- ProQuest Education Journals

- ProQuest European Business
- ProQuest Newspapers
- ProQuest Newsstand
- Advocate
- Chicago Tribune
- Greenwich Time
- Hartford Courant
- Los Angeles Times
- Morning Call
- Newsday
- Orlando Sentinel
- Sun Sentinel (Ft. Lauderdale)
- The Sun, Baltimore
- ProQuest Religion
- ProQuest Telecommunications
- Research Library

ProQuest Historical Newspapers searched:

- ☐ Chicago Tribune 1890-1985
- ☐ Christian Science Monitor 1908-1991
- ☐ Los Angeles Times 1881-1968
- ☐ The New York Times 1851-2001
- ☐ The Wall Street Journal 1889-1987
- ☐ The Washington Post 1877-1981

pub-date > 1994 and pub-date < 2004 and TITLE-ABSTR-KEY(internet) and TITLE-ABSTR-KEY(appointment)  
[All Sources(- All Sciences -)]

pub-date > 1994 and pub-date < 2004 and TITLE-ABSTR-KEY(internet) and TITLE-ABSTR-KEY(appointment)  
[All Sources(Business, Management and Accounting)]

pub-date > 1994 and pub-date < 2004 and FULL-TEXT(service provider) and FULL-TEXT(appointment)  
[All Sources(Business, Management and Accounting)]

**schedule and business and internet** in the title or abstract

**network and unrestricted and access** in the title or abstract

**schedule and appointment and electronic** in the title or abstract

**crici** (applicant or inventor)

**internet and service** in the title AND **G06F17/60A4** as the ECLA classification

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Multiple databases searched:

- ☒ Worldwide
- ☐ Patent Abstracts of Japan
- ☐ EP – esp@cenet
- ☐ WIPO – esp@cenet

DE "SCHEDULING (Management)" and internet

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Multiple databases searched:

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Business Source Corporate                  | <input type="checkbox"/> Regional Business News   |
| <input checked="" type="checkbox"/> Academic Search Premier                    | <input type="checkbox"/> Knight Ridder Collection |
| <input checked="" type="checkbox"/> Computer Science Index                     | <input type="checkbox"/> Pre-CINA                 |
| <input checked="" type="checkbox"/> Computer Source                            |   |
| <input checked="" type="checkbox"/> Information Science & Technology Abstracts |   |
| <input checked="" type="checkbox"/> Internet and Personal Computing Abstracts  |   |